



Index of Solutions

COMPANY PROFILE

BROCHURE

We provide intelligent ERP solutions integrating sales, service, finance and operations for smarter, faster customization and improved performance



Services

ERP Implementation
Systems Upgrades
Systems Integrations
Training and Support

Retail Services
Retail Solutions
Data Analysis

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Our Website



Our LinkedIn



Empower Your Journey:
Choose Us to Propel Your Goals
Forward

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ABOUT US

BRIEF OVERVIEW

We at IOS would like to welcome you. We are delighted that you have chosen to explore our world of innovative solutions and expert services.

As a leading provider of ERP solutions, our commitment to excellence has placed us at the forefront of providers of system upgrades, system integrations, ERP implementation and consulting, data analytics, retail solutions and Training and support. With 12 years of dedicated service and a passion for providing ERP services tailored to your unique needs, we optimize your operations, improve visibility and maximize your impact. We are your trusted partner on the road to success.

Our unwavering commitment to our clients is at the heart of everything we do. We know that your unique needs drive your ambitions, and we are here to turn those ambitions into reality.

Please take a moment to explore our comprehensive range of services that have helped businesses reach new heights time and time again. Our team of experienced professionals is ready to work with you and provide customized solutions that meet and exceed your expectations.



The new chapter of your business starts here.

MISSION

OF OUR COMPANY

At IOS, we understand the critical role your mission plays, and we're here to make sure it thrives. Our mission-oriented

ERP services are tailored to your unique needs, streamlining your operations, increasing transparency and maximizing your impact. With our unwavering commitment to your cause and cutting-edge technology, we help you do more good, more efficiently. Build a better future with us, one task at a time.



VISION

OF OUR COMPANY

At IOS, we know that your vision is the driving force behind the success of your business. Our visionary ERP services are designed to seamlessly align with your goals and provide you with the tools and insights you need to turn your vision into reality. With our forward-thinking approach and cutting-edge technology, we empower you to think outside the box, optimize operations and achieve unprecedented growth. Join us on the path to visionary excellence. Illuminate your journey with IOS.

The new chapter of your business starts here.

WHY CHOOSE US?

Distinguishing Excellence: What Sets Us Apart

IOS ERP services shine in a sea of competitors. Our key differentiators redefine the landscape- from highly competitive pricing packages and outstanding quality to unmatched commitment and support.

Discover why we're not just another option — we're the first choice for those seeking excellence.



COMMITMENT TO EXCELLENCE

Committed to Excellence: Your Success, Our Priority

At IOS, excellence is not just a goal, it is our unwavering commitment. We strive for nothing less than the highest standards in every service we provide. Strive for excellence with us, because your success is not just a goal, it's our promise.

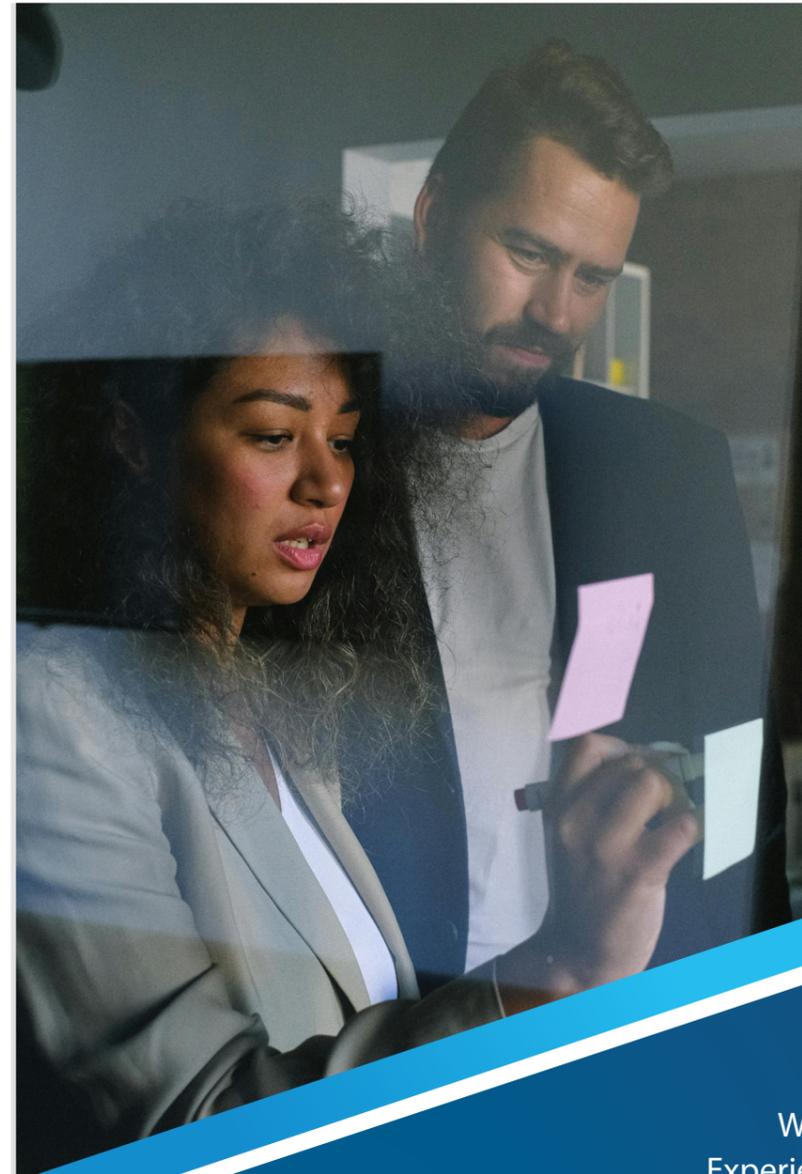
Quality, Reliability, Satisfaction: Unshakable Commitment

At IOS, we hold three core principles — quality, reliability and customer satisfaction - are the cornerstones of our services and guide our every move. Discover a partnership that's built on unwavering commitment, where your success is our mission.

EXPERTISE AND EXPERIENCE

With more than 12 years of proven expertise and a wealth of experience, IOS is a reliable market leader in our field. When you work with us, you tap into a reservoir of knowledge and a track record that few can match.

Raise your expectations; experience the benefit of real expertise.



PARTNERSHIPS

Are you looking for a reliable, very affordable and high-quality partner? In a world full of possibilities, there is one partnership that stands out— - one that can turn your vision into reality. At IOS, we are not just a service provider; we are your partners for success. Work with us to harness innovation, drive growth and achieve great things together. Elevate your journey & embrace the power of partnership.

Where Expertise Meets
Experience: Transforming Visions
into Realities

OUR SERVICES

THE PATH TO YOUR GOALS

Have you always wanted to have full control over your business operations and growth, but don't know how? Unlock the full potential of your business with our wide range of targeted services:



ERP IMPLEMENTATION

Catalyse Your Business Growth with Seamless ERP Implementation! Unlock the power of efficiency, data insights, and streamlined operations. Our ERP implementation services are your pathway to success.



SYSTEM UPGRADE

Are you suffering the lack of efficiency and limitation due to an outdated system? Elevate Your System to Elevate Your Success! Experience a new era of performance and reliability, and stay ahead of the competition



SYSTEMS INTEGRATIONS

Are you still managing your data orders with excel?! Or are you looking for a centralized system to manage your dataflow? Or simply mining for hands-free processes? We at IOS, we specialize in turning your diverse systems



TRAINING & SUPPORT

Our dedicated support team is just a call or message away, ready to assist you with any questions or issues that may arise. With our Training and Support services, you can navigate the technology landscape with confidence knowing that we're here to ensure your



RETAIL SOLUTIONS

At IOS, we understand the dynamic challenges of the retail industry, and our solutions are tailored to empower your success. From inventory management and point-of-sale systems to customer engagement tools and analytics, our comprehensive suite of retail



DATA ANALYSIS

Whether you're looking to gain insights, make data-driven decisions, or optimize your operations, we've got you covered. Our cutting-edge tools and methodologies empower you to extract meaningful patterns and trends from your data.

CONSULTATION SERVICES

With our consulting services, we provide a partnership based on expertise and trust. With a focus on collaboration, innovation and actionable insights, our consulting services are a catalyst for growth and success.

THE IMPLEMENTATION PROCESS

Step-by-Step Explanation of ERP Implementation



01. CONDUCTING A MEETING TO DETERMINE YOUR BUSINESS REQUIREMENTS

During this pivotal interaction, our dedicated team engages in active listening and open dialogue to gain profound insights into your business landscape. We delve deep into your challenges, aspirations, and pain points. By asking the right questions and keenly analyzing your responses.

We unearth critical information that forms the foundation of a tailored solution. This meeting kicks off our collaborative journey, establishing trust and understanding as we craft solutions to exceed expectations. At IOS, we see each meeting as an opportunity to merge expertise with your goals, setting sail towards transformative results. Elevate your expectations and witness remarkable achievements.



02. CREATING A REQUIREMENT DOCUMENT FOR APPROVAL

In project management and solution development, a requirements document serves as a guideline that outlines the objectives, scope and expectations. It's carefully crafted based on stakeholder insights and, once approved, represents alignment and commitment to the project goals. At IOS, it represents our commitment to exceeding expectations. Raise your expectations with accurate documentation.

03. CREATING A SOLUTION PROJECT PROPOSAL

A solution or project proposal is critical to success because it provides a detailed plan for overcoming challenges or opportunities. It's a collaborative effort that is developed with the involvement of experts and stakeholders and serves as a dynamic reference point. Approval signifies commitment to the project vision and serves as a foundation for execution. At IOS, we carefully craft proposals and align every detail with our commitment to excellence.



04. CONFIGURING & IMPLEMENTING THE SOLUTION

Configuring solutions transforms plans into reality. At IOS, our commitment ensures efficient, precise implementation, making your goals tangible.



05. USER ACCEPTANCE TESTING (UAT)

UAT is central to software development because end users verify that the system meets requirements before deployment, ensuring that user and organisational goals are met.



06. PROVIDE TRAINING FOR KEY USERS.

Training is critical to a successful system implementation as it enables users to maximize benefits and adapt to new workflows. IOS provides comprehensive training to fully utilize the system.

TRAINING AND SUPPORT

Unmatched Training Programs

At IOS, we understand that knowledge is power. That's why we offer a range of dynamic training programs designed to empower you and your team with the skills and expertise needed to excel.

Tailored Solutions

We understand that each business is unique. That's why our training and support services are customized to suit your specific needs and industry. Say goodbye to one-size-fits-all solutions!

Global Reach

Whether you're a small startup or a global enterprise, our ERP expertise spans across industries and geographies. We're here to support your business, no matter where you're

Continuous Support

Our commitment to your success doesn't end with training. We provide ongoing support to ensure your ERP system is always running at its best, adapting to your evolving need.

Onboarding Assistance

Navigating the complexities of onboarding can be a daunting task for both employees and employers. That's where we shine! At IOS, we take the stress out of onboarding and make it a seamless experience for everyone involved.



Effortless Onboarding

Our assistance streamlines the entire process, making it easy for new hires to get started from day one.

Customized Solutions

We understand that every company is unique. That's why our onboarding assistance is tailored to your organization's specific needs, ensuring a perfect fit for your culture and goals.

Comprehensive Support

Our team is here to guide you through every step, so you can focus on what matters most – your business.

Ongoing Support and Maintenance Services

In the fast-paced world of business, your operations can't afford to be hindered by unexpected hiccups or downtime. That's where our Ongoing Maintenance Services come into play – your trusted partner for maintaining and enhancing the reliability of your systems.

Scheduled Maintenance

We believe in staying ahead of potential issues. Through scheduled maintenance, we proactively monitor and assess your systems, addressing any emerging problems before they become critical. This minimizes downtime and disruption.

Regular Updates

Keeping your technology up-to-date is essential for security and performance. Our team ensures that your software, hardware, and systems receive timely updates and patches, providing you with the latest features and security enhancements.



Dedicated Support

At IOS, we understand that exceptional client support is the cornerstone of a successful partnership. We're committed to ensuring that our clients have easy access to assistance whenever they need it: By Phone calls, Prompt Email Responses, Live Chat, Scheduled Support, Remote Assistance.

CUSTOMER SUPPORT HOURS AND CONTACTS

- 🕒 Monday to Friday, from 9 AM to 5 PM
- 📞 Contact us via phone at LB : +961 3 865 174 AUS : +614 83 90 21 92
- ✉️ y.nasser@indexofsolutions.com

CLIENT SUCCESS STORIES

66 Unlock the Power of Success:
Hear What Our Clients Have Achieved!

At IOS, it's not just about providing solutions, it's about delivering results. Our customers' successes are our most important achievements and we are delighted to share their inspiring stories with you.



Are you ready to become the next success story in our portfolio? Get in touch with us today and let's embark on a journey to your own remarkable success together.

TRANSFORMING BUSINESSES

Learn how AMB recovered from a problem with outdated Dynamics Nav 2009 and experienced remarkable growth and efficiency after upgrading to Dynamics Nav 2016. Their journey is a testament to the transformative power of our solutions.



STREAMLINED OPERATIONS

Learn how DIWAN revolutionized retail operations by integrating scales into the ERP system and introducing handheld printers, resulting in accurate operations, elimination of bottlenecks and cost reduction.



ENHANCED CUSTOMER EXPERIENCES

Learn how MAZEN PHARMACY has improved the customer experience with electronic price tags, reducing manual labor and currency exchange challenges. Strengthened relationships and increased customer satisfaction are obvious results.



DIGITAL INTEGRATION

Learn how TOOTH PICK achieved a competitive advantage with digital integration by connecting its ERP system to its pharmaceutical supplier for a seamless data flow, improving its competitiveness in a dynamic market.



COLLABORATIVE PARTNERSHIPS

Discover how we've fostered collaborative partnerships with clients like ALRAJHI BUILDING, creating an environment where their goals and our expertise merge seamlessly to drive success.



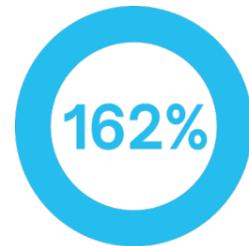
66 Join Us in Crafting Success Stories Together!
Your Partnership is Key to Our Journey.

INDUSTRIES

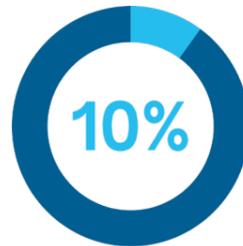
Successful ERP (Enterprise Resource Planning) implementations have transformed businesses across various industries.



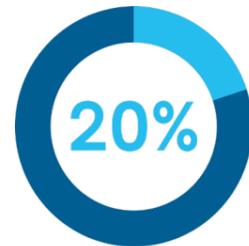
We were looking for an updated ERP solution suitable for our complicated processes, in the cloud. Business Central is that solution. We have everything we need in a single tool.»-CEO, interview with a specialty manufacturing customer.



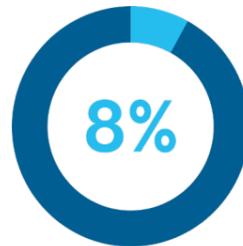
ROI (Forrester Consulting 2020)



Reducing the need to hire by an average of 10%



20% reduction in operational costs after upgrading to Business Central.



8% average improvement in their flow of operations.

Real-life examples

Successful ERP (Enterprise Resource Planning) implementations have transformed businesses across various industries. Here are a few

RETAILS
 Increase efficiency, improve the customer experience and maximize your profits. Our customized ERP services for supermarkets, jewelry stores, toy stores and electronics retailers are designed to transform the way you do business.

MANUFACTURING
 Streamline production, optimize supply chains and achieve maximum efficiency. From inventory management to quality control - our solutions are tailored to your individual requirements. Revolutionize your manufacturing business, one smart decision at a time.

CARGO SHIPPING
 Manage shipments seamlessly, optimize routes and stay ahead of logistical challenges. Our solutions are your compass for smoother transportation, better decisions and a greater competitive advantage.

PHARMACEUTICALS
 Experience the future of pharmacy management with our innovative ERP services. From inventory control to prescription tracking, we're committed to streamlining your patient care processes.

NGOS
 Our specialized ERP services for non-governmental organizations are designed to amplify your efforts. Let's work together to turn your mission into measurable results. Increase your impact with us.

E-COMMERCE
 Connect your e-commerce platform (shopify, woocommerce, bigcommerce, unleashed etc...) with a unified system for improved order processing, inventory management and customer insights.

66

The move to Business Central has been especially helpful during the pandemic, as our users can access key business functions remotely." - Controller, specialty manufacturing.

CONSTRUCTIONS
 Transform your construction business with our cutting-edge ERP services. From project management to resource allocation, we'll help you streamline your operations, improve collaboration and increase efficiency.



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